

## Account Registration (continued)

Registering an Account will involve entering a unique Username, Password, and answering 3 Security Questions (which are used if you forget your username and password). The password field is case sensitive and must include between 8-50 characters, at least 1 number, and at least 1 letter.

**Register Your Account**

Username

Password

Retype Password

**Password must include:**  
Must be between 8 and 50 characters  
Must contain at least 1 number  
Must contain at least 1 letter

If you forget your username or password, we'll use these questions to help verify your identity and log you back in.

Question 1

Answer 1

Question 2

Answer 2

Question 3

Answer 3

## Sandusky County Sanitary Engineers

2100 Countryside Place  
Fremont, OH 43420

Phone: 419-332-9967

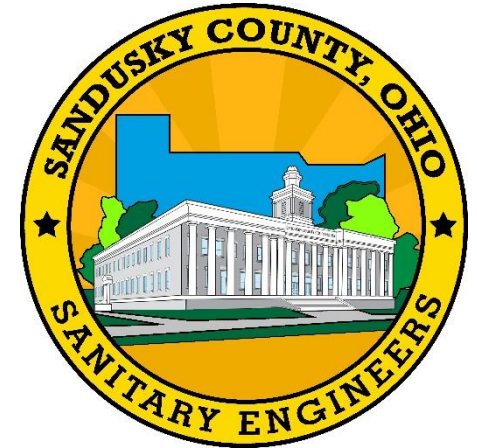
Fax: 419-334-6714

Email: [saneng@co.sandusky.oh.us](mailto:saneng@co.sandusky.oh.us)

Website:

[www.sanduskycountysanitaryengineers.com](http://www.sanduskycountysanitaryengineers.com)

Monday through Friday  
8:00 a.m. to 4:00 p.m.  
Excluding Holidays



## Sandusky County Sanitary Engineers

VIEW & PAY YOUR BILL ONLINE!

**NEW Customer Online  
Services Website with  
Added Account Security**

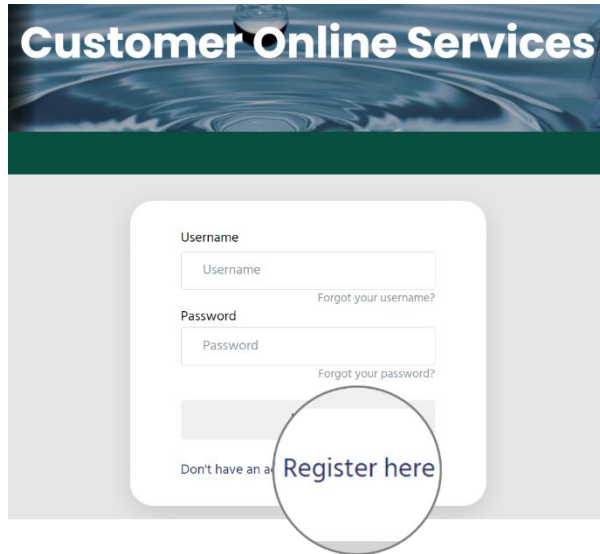
[www.sanduskycountysanitaryengineers.com](http://www.sanduskycountysanitaryengineers.com)

# Account Registration

Registering your account on the Customer Online Services portal:

<https://www.sanduskycountysanitaryengineers.com>

Navigate to the Customer Online Services login screen and select the **Register Here** option.



From the Register Your Account screen, enter **book** and **account** information. Also enter the **service address** as it appears on your utility bill. **This will just be the first service address line.** Also enter the **email address** the utility company has on file. If the utility company doesn't have an email address on file, you will need to contact the utility company to provide a valid email address.

### Register Your Account

Start the signup process by telling us a little bit about who you are.

Book Number

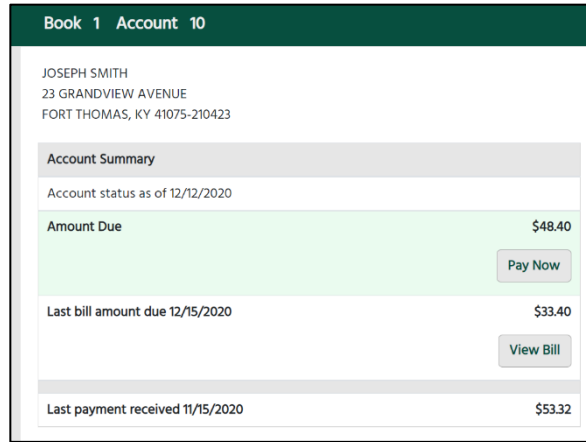
Account Number

First Service Address Line  
 (as it appears on your bill)

Email

# ACCOUNT SUMMARY VIEW & PAY ONLINE

Once logged in, Account Summary information will be displayed. From this screen, you can select to make a payment and to view your current bill.



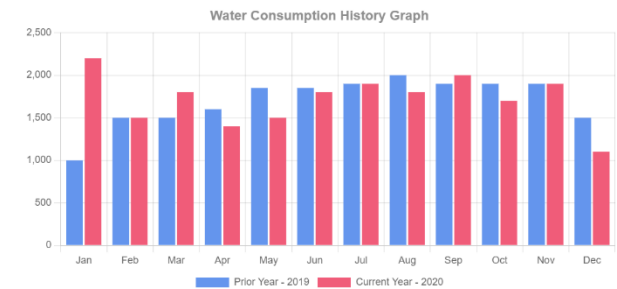
**Bill/Pay History - click to view!**

Date	Transaction Type	Amount	
12/05/2020	Adjustment	\$15.00	
12/01/2020	Bill	\$33.40	<input type="button" value="View Bill"/>
11/15/2020	Payment	\$53.32	<input type="button" value="View Receipt"/>
11/01/2020	Bill	\$53.32	<input type="button" value="View Bill"/>
10/15/2020	Payment	\$48.34	<input type="button" value="View Receipt"/>
10/01/2020	Bill	\$48.34	<input type="button" value="View Bill"/>
09/08/2020	Payment	\$55.81	<input type="button" value="View Receipt"/>
09/01/2020	Bill	\$55.81	<input type="button" value="View Bill"/>
08/10/2020	Payment	\$50.83	<input type="button" value="View Receipt"/>

# 2 YEARS OF USAGE HISTORY!

Meter Read Date	Usage	Estimated
12/01/2020	1,100	No
11/01/2020	1,900	No
10/01/2020	1,700	No
09/01/2020	2,000	No
08/01/2020	1,800	No
07/15/2020	1,900	No
06/01/2020	1,800	No
05/01/2020	1,500	No
04/01/2020	1,400	No

# Consumption History Graph



Year	Total Usage	Average Usage
2020	20,600	1,717
2019	20,400	1,700